

Processing of SE NNEGC Energoatom personnel and other citizens' appeals during the 1st Quarter, 2020

Processing of appeals addressed to SE NNEGC «Energoatom» is carried out according to the Law of Ukraine “On Public Appeals” <http://zakon2.rada.gov.ua/laws/show/393/96-BP> under the procedure determined in the Provisions on procedure for citizens' appeals to SE NNEGC Energoatom. Under appeals one shall understand proposals (comments), statements (petitions) and grievances, performed and presented in writing or verbal.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the reporting 1st Quarter, 2020 is given in the table.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the 1st Quarter, 2020

No	Indicator	SS ZNPP	SS RNPP	SS KhNPP	SS SUNPP	Other SSs	SE NNEGC «Energoatom» Directorate	Totally
1	Appeals on residential issues	2	19	0	0	0	3	24
2	Appeals on human resource issues	16	4	36	0	30	10	96
3	Appeals on financial aid issues	5	209	117	12	36	19	398
4	Appeals on other issues ¹	6	57	24	7	0	10	104
5	Totally, appeals	29	289	177	19	66	42	622

¹- arrangement of mass cultural and sporting events, assistance to outside suffered persons, fulfillment of Collective Bargaining Agreement conditions, etc.