

Processing of SE NNEGC Energoatom personnel and other citizens' appeals during the IInd Quarter, 2020

Processing of appeals addressed to SE NNEGC «Energoatom» is carried out according to the Law of Ukraine “On Public Appeals” <http://zakon2.rada.gov.ua/laws/show/393/96-BP> under the procedure determined in the Provisions on procedure for citizens' appeals to SE NNEGC Energoatom. Under appeals one shall understand proposals (comments), statements (petitions) and grievances, performed and presented in writing or verbal.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the reporting IInd Quarter, 2020 is given in the table.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the IInd Quarter, 2020

No	Indicator	SS ZNPP	SS RNPP	SS KhNPP	SS SUNPP	Other SSs	SE NNEGC «Energoatom» Directorate	Totally
1	Appeals on residential issues	3	20	0	0	0	3	26
2	Appeals on human resource issues	24	5	44	0	36	17	126
3	Appeals on financial aid issues	9	290	171	16	58	19	563
4	Appeals on other issues ¹	11	95	34	9	0	22	171
5	Totally, appeals	47	410	249	25	94	61	886

¹- arrangement of mass cultural and sporting events, assistance to outside suffered persons, fulfillment of Collective Bargaining Agreement conditions, etc.